



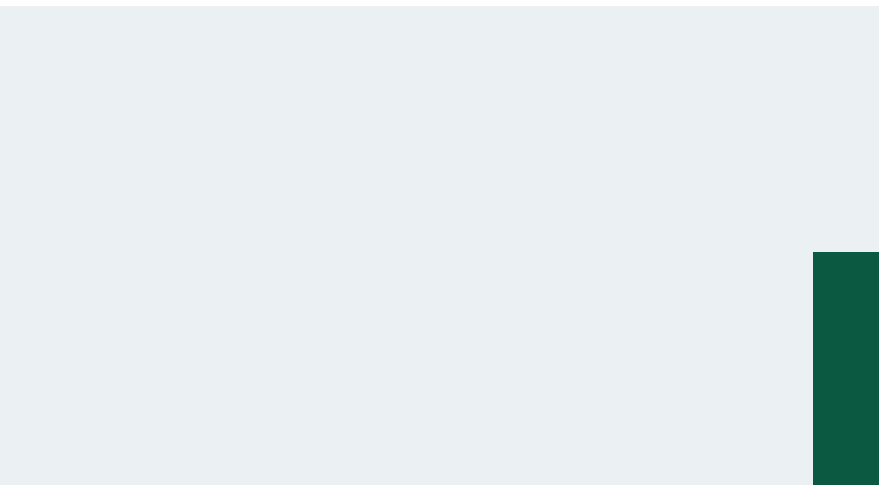
CREDENTIALING

Administrative Rules and Policies

The information contained in this document highlights **certain** administrative rules and policies applicable to specific steps in the credentialing journey. Candidates are expected to adhere to **all** ICC Council Policies and ICC and ICC Credentialing rules and policies.



What to Know Before Purchasing the Exam



The Code Council complies with all provisions of the Americans with Disabilities Act (ADA).

If you have a disability that prohibits you from taking the examination under standard conditions, you may request special arrangements.

Pronto Administrations: Complete and submit the ADA Accommodation Request Form.
PearsonVUE Administrations: Call 1-800-466-0450 or send an email to accommodationspearsonvue@pearsonvue.com requesting special testing services.

[Click here for the PRONTO ADA Accommodations Request Form](#)



What to Expect on Exam Day

What is Allowed?

- Reference material(s) - please make sure the reference(s):
 - Are bound (either original bound book, eThr





ICC offers a feedback and appeal service that allows you to comment on your testing experience or challenge the results of your exam.

Code Council Assessment Center staff will review comments or challenges on specific exams, exam items, or any issues encountered during your examination.

[Click here for more information!](#)

What are the rules for retaking an examination in which I received a passing score?

Candidates cannot retake a passed examination unless retesting is required/preferred in lieu of meeting ICC CEU renewal requirements.

What are the rules for retaking an examination in which I did NOT receive a passing score?

Candidates who do not pass the examination must follow the guidelines below:

Certification Programs

What should I know?

Candidate records are maintained and released per the ICC Records Policy.

Candidates may request a release of their candidate records by submitting the required form found in the Forms Library.

[Click here for the Records Policy!](#)

Need to update your myICC contact information?



Thank you for your commitment to public safety!